



## SUTHERLAND MEDICAL CENTRE

Shop 2, 800 Old Princes Highway  
SUTHERLAND NSW 2232  
PO Box 368, SUTHERLAND NSW 1499  
Phone 9542 6277 - Fax 9542 6288  
ABN 72 099 396 906  
Email: reception@suthmed.com.au



### Surgery Hours:

Monday 7.30am – 7pm	Thursday 7.30am – 7.30pm
Tuesday 7.30am – 7pm	Friday 7.30 – 5pm
Wednesday 7.30am – 7pm	Saturday 9.00am – 2.00pm

### Staff

<b>Dr Faten Wassef</b> Monday 8.00am – 5pm Tuesday 8.00am – 5pm Thursday 12.30pm – 7.30pm Friday 7.30am – 1pm	<b>Dr Nabil Mankarios</b> <b>Skin Cancer Clinic</b> <b>Practice Manager</b> Monday 10.00am – 7pm Tuesday 8.00am – 4.30pm Thursday 8.00am – 4.30pm Friday 8.00am – 4.30pm
<b>Dr Mona Mikhail</b> Monday 8.00am – 5pm Tuesday 7.30am – 5pm Wednesday 10.00am – 7pm Friday 8am – 12pm	<b>Dr Farid Hamawy</b> Monday 7.30am – 5pm Tuesday 9.00am – 7pm Wednesday 7.30am – 5pm Thursday 8.00am – 5pm Friday 8.30am – 4pm
<b>Dr Sanaz Aria</b> Tuesday 9 am – 5pm Wednesday 9 am – 5pm Thursday 7.30am – 3pm Friday 9.00am – 5pm	<b>Dr Maryam Asgharifar</b> Monday 8.30am – 3.30pm Tuesday 8.30am – 12.15pm Thursday 8.30am – 3.30pm Friday 8.30am – 3.30pm
<b>Practice Nurses:</b> Yvonne, Anna, Tanya & Gina	<b>Reception Staff:</b> Tima, Ros, Cathy, Alicia & Nikki

#### After Hours

**If you have a medical emergency, please phone 000 for an ambulance.**

This practice has an arrangement with Sydney Medical Services for after-hours home visits. If you require a home visit please call (02) 8724 6300.

#### Telephoning your doctor

Doctors in this practice may be contacted by phone during normal surgery hours. If the doctor is with a patient, a message can be left and your call returned as soon as possible. If your call is urgent, you will always be put straight through to the doctor.

## Range of Services

- Family Medicine.
- Women's Health, Family Planning
- Antenatal Care.
- Men's Health.
- Child Health
- Paediatric Immunisations
- Travel Immunisations
- Skin Cancer Clinic.
- Pathology Collection.
- Workers' Compensation Injuries.
- Home visits.
- Pre-employment Medicals.
- Psychologist

## Fees

**\*\*\*\*UPDATED FEES FROM 22ND AUGUST 2022\*\*\*\***

### ***Normal business hours fees***

Non concessional Medicare eligible patients will incur a gap payment of \$30 for consultations. This is only a gap payment which is payable on the day of the consultation. A Medicare claim is then lodged on your behalf and the balance payable to the doctor is sent by Medicare to you by cheque. Please bring this cheque when you receive it to reception or mail it in the Reply Paid envelope.

We will bulk-bill patients with a Health Care Card (most pensioners, patients on Centrelink benefits, DVA veterans and children under the age of 16).

### ***After-hours and Weekends Consultations Fees***

All patients (whether concessional or not) attending the surgery during the following hours will be privately billed.

Monday to Thursday 5.30 pm - 8:00 pm

Friday: 5:30 pm - 7:30 pm

Saturday: 9:00 am - 3:00 pm

Please note that individual doctors may change the above fees at their discretion.

### **The following services do not attract a Medicare benefit:**

- Workers' Compensation Injuries,
- Third Party Claims, Medical Examinations for the purpose of Life Insurance,
- Commercial Drivers' Licence,
- Overseas visitors
- Medico-legal Reports.

## **Skin Cancer Clinic**

Patients without a concession card consulting with Dr Mankarios at the Skin Cancer Clinic will incur a gap payment of \$50 per consultation.

## **Pathology Results**

For confidentiality purposes the Surgery has a policy of not giving results over the phone except where instructed by the doctor. We also utilize a recall system for patients with urgent and outstanding results.

## **Management of your personal Health Information**

Your medical record is a confidential document. It is the policy of this practice to maintain security of personal health information at all times. This Practice abides by State & Federal Legislation on all patient issues.

Electronic communication is conducted with appropriate regard to privacy. There are risks associated in that the information could be intercepted or read by someone other than the intended recipient.

## **Feedback**

We always welcome comments and suggestions regarding the care you receive at this practice. Please feel free to talk to the doctor or our practice manager. We take your concerns, suggestions and complaints seriously. However, if you wish to take the matter further, there are several options available including The Medical Registration Board, AMA or Health Care Complaints Commission at Locked Bag 18, Strawberry Hills, NSW 2012 Telephone: (02) 9219 7444